



LIMITED WARRANTY

1. What Does the Warranty Cover?

Swarovski warrants that Swarovski branded products purchased from an authorized Swarovski retailer, including online at www.swarovski.com, are of merchantable quality and free from material or workmanship defects, provided they are subject to normal use. Swarovski will repair or may replace, in accordance with the provisions of this warranty policy, any Swarovski branded product during the duration of the warranty, explained in Question 4 below, if it is determined that the product has a material or manufacturer defect.

2. What is Not Covered Under the Warranty?

This warranty does not cover damage to Swarovski branded products caused by accident, misuse and abuse, modification, attempted repair, negligence after purchase, ordinary wear and tear, and/or failure to follow the product's Care Advice. Care Advice can be found in the Customer Service section at www.swarovski.com.

3. To Whom Does the Warranty Extend?

This warranty extends to the original purchaser of the Swarovski branded product and to subsequent owners of the product during the duration of the warranty. A copy of the original sales receipt from an authorized Swarovski retailer serves as proof of purchase of the product; all owners of the product should retain a copy of the receipt in case they have a claim under this warranty.

4. How Long Does the Warranty Last?

For Swarovski in the US and the Swarovski Online Shop in the US, a one-year warranty is offered for Swarovski Jewelry and Accessories and a two-year warranty for all other products. ANY WARRANTY IMPLIED BY STATE LAW ON THIS PRODUCT IS ALSO LIMITED IN DURATION TO THE LENGTH OF THIS EXPRESS WARRANTY. Some states, including New Jersey, do not allow limitations on how long an implied warranty lasts. Accordingly, if you live in these states, the above limitation on implied warranties does not apply to you.

5. How is a Warranty Claim Initiated?

You may initiate a claim under this warranty by visiting an authorized Swarovski retailer. Bring your defective product, in its original packaging, along with a copy of the receipt, to your nearest Authorized Swarovski Retailer. For locations of an Authorized Retailer please visit our [Boutique Finder](#). The Retailer will complete the Repair Authorization Form and ship the product to Swarovski's repair department on your behalf at no cost to you.

6. What Happens After Swarovski's Repair Department Receives the Product?

Eligibility of this warranty is determined upon receipt and inspection of the product. If it is determined that there is a material or manufacturing defect, the repair specialist will establish the options for repair or replacement, based on (1) the availability of replacement parts/product, and (2) the feasibility of repair. If it is determined that the damage is not a material or manufacturer defect, the After-Sales Repair Policy would be in effect, thus allowing you the option of having Swarovski repair your piece at a cost to you. Please consult the After Sales Repair Policy for further action in the Customer Service section at www.swarovski.com. *SCS Annual Edition, Limited Edition or any Swarovski dated products may not be eligible for replacement.*

7. How Does State Law Affect Your Warranty?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.